



Sports Tours International bike rental terms and conditions

If you rent a bike through us please ensure that you read and agree with all of the below terms and conditions.

Meaning of terms used

Please see below a short description of all the different important words mentioned in these conditions.

The Contract means the contract that these terms and conditions apply to and this Contract is made between the **Customer** (you, the person hiring the equipment as per the booking confirmation) and the **Supplier** (Sports Tours International) for the rental of Equipment.

We will ask for a **deposit** which is a payment done by you that will be held as a security by Sports Tours International. The word **equipment** refers to the bike which is rented by the customer.

The **rental period** is the period starting as soon as the customer takes physical possession of the equipment. This period ends when the bike is handed back to the supplier or when the full replacement cost is paid by the customer in case the customer has failed to return the equipment at the end of the rental period.

Hire price is the applicable price that is paid by the customer to the supplier for the rental of the bike for the rental period. **The supplier** refers to Sports Tours International and will include its employees and any other representatives.

Basic terms of the contract

This contract does not affect the customer's statutory rights. Sports Tours International cannot be held liable for any loss, financial or otherwise resulting from the bike not being available for any part or all of the rental period if this is due to unforeseen circumstances or if this is out of Sports Tours International's control.

Payment terms

At time of booking the full rental price has to be paid which is not refundable in case of cancellation. All prices are inclusive of VAT. The security deposit will be taken in the form of a cash payment. In addition to the security deposit more charges may be payable for example if the customer does not return the bike at the end of the rental period. In this case the full replacement cost of the bike will be charged and an invoice will be provided.

Insurance

The responsibility for the equipment will pass completely from the supplier to the customer when the equipment is received by the customer. Risk will go back to the supplier once the equipment has been received back from the customer. Responsibility for insuring the equipment during the rental period lies with the customer.

Delivery of the equipment

The equipment will be made available to the customer at a pre-arranged time. It is the customer's responsibility to be present at the arranged time to receive the equipment. A rental contract will be provided and a signature will be required.



Cash Deposit

On collection of the equipment, you will be required to leave a cash deposit of €100 per rental of a bike equipped with Shimano 105 and €150 in cash for a bike equipped with Shimano Ultegra. For Paris-Roubaix the deposit is €200 for both bike options. Upon returning the equipment undamaged and clean, the cash deposit will be returned. Should the bike be returned damaged or dirty, the Customer is liable to pay for any repairs or work required to return the bike to its pre-rental state.

Replacement costs

Should any of the equipment require replacement due to, but not limited to, loss, damage, theft, the following price-list shall apply and the charges have to be settled before departure by cash or creditcard

Trek Domane 4.3

Full replacement bike: €1500.00

Cost of broken frame: €750.00

Trek Domane 4.5

Full replacement bike: €2000.00

Cost of broken frame: €950.00

Trek Domane 5.2

Full replacement bike: €2000.00

Cost of broken frame: €950.00

Replacement pump: €35.00

Replacement saddle bag: €30.00

Replacement multi-tool: €15.00

Replacement tyre levers: €2.00

Care of the equipment

The customer will do the following:

1. Inspect the equipment and inform the supplier of any damages or faults
2. Take measures to protect the equipment from loss, theft or damage
3. Report any damage, mechanical problems, breakdown, loss, theft to the supplier straight away.
4. Not make any repairs or adjustments to the equipment
5. Use the equipment in accordance with local regulations, laws and instructions

If the equipment is returned in a damaged, dirty or damaged condition, the customer is liable to pay the supplier for the cost of any repair and/or cleaning required to return the equipment to a condition fit for re-hire. Fair wear and tear and/or an inherent fault in the equipment are excluded.

Cancellation

The cancellation of the contract for bike rental is in line with Sports Tours International's general terms and conditions. Sports Tours International reserve the right to cancel the contract in the below instances:

- Failure to make a payment.
- Breach of any of the terms of the contract

Any third party rights are excluded and English law applies